Bryden Consulting

Bryden Consulting is a small consultancy firm based in the East Midlands and the North West. We work all over the country (and the world) and have dealt with clients large and small.

Our current drive is to work with smaller clients; we believe that we can bring the skills gained in larger companies and pass them on to smaller businesses.

Case Management and Proclaim

We have recently worked with Magna Accident Services to improve their Proclaim system. Using our knowledge of the claim process we were able to understand the requirements quickly and translate those into the technical changes that were required in the system. In a short space of time we delivered a large number of changes which will save the company time in their day to day processes.

Our background is business based, but we have always had the technical expertise to be able to deliver the required changes.

Working with Bryden Consulting

Work always starts with a free consultation to understand the requirements and what can be done. From this an estimate of the cost will be produced.

We keep our clients informed of progress and ensure that the client stays on track with their expected spend. We will not come to the end of the agreed time to explain that there is still more to do. It is important to us to agree what needs to be done and to deliver that on time and on budget.

Where changes have been made we will also look to understand what that potential saving is. If something takes an hour a day and it now only takes 30 minutes, you need to see this so that you can reorganise your staff. It doesn't take too many changes to free up a day a week.

Changes do not have to be specific to Proclaim. As a business we have over 50 years of business experience and we can help with many things.

How to contact us

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Visit the website: www.bryden-consulting.co.uk